

PARTNER STORY: ADVANCING PRODUCT COMPLIANCE EXCELLENCE WITH TETRA TECH

PARTNERING FOR PRODUCT COMPLIANCE EXCELLENCE

Keeping pace with global regulatory change and understanding its practical impacts on product design and supply chain continuity are extremely difficult for most organizations. Helping organizations understand the practical steps they should take in order to ensure product and supply chain compliance is a challenging endeavor. Tetra Tech, a worldwide consulting and engineering solutions provider, has differentiated itself as a leader in the product compliance space by extending its value through its partnership with Benchmark Gensuite, integrating Tetra Tech's experience and expertise with Benchmark Gensuite's best-in-class Product Stewardship solution.

From product compliance requirements related to RoHS, REACH, California Prop 65 to responsible sourcing obligations related to Conflict Minerals and Modern Slavery, Tetra Tech and Benchmark Gensuite serve as a trusted industry partner to organizations looking to navigate their way through these global regulatory and market-driven challenges.

Building a Foundation for Product Compliance Success

It is no secret that most product stewardship and supply chain compliance programs in even the largest of enterprises are led and executed by very small teams with few resources. These lean teams require insights and expertise that are difficult to find in-house. Therefore, a higher level of cross-functional coordination is required across Quality, EHS, Engineering, Procurement, Sales, and more; a level of functionality which is not possible through corporate email systems and spreadsheets.

Through an integrated service/solution offering, Tetra Tech and Benchmark Gensuite are able to provide these teams with practical insight into the regulatory understanding and organizational activities that can be streamlined and automated to ensure effective cross-functional collaboration, supply chain due diligence, and smart product design leading ultimately to a successful compliant product.

“ We have a lot of regulatory knowledge from over 50 years of experience, and Benchmark has the tools that we simply don't have. So, a partnership where we could not only help fill in the gaps missing for each partner but to be able to come together and create a greater value for our clients was something that made a lot of sense.



Andy Gbur
Tetra Tech

The joint effort to meet both company's needs began in 2016, and has since evolved to a point where it's understood to be a natural extension of each business. Since their initial partnership, Tetra Tech and Benchmark have managed to construct a flexible offering that aligns the perfect mix of expertise, service, and digital solution set with the specific priorities and needs of their common customers. Organizations can address immediate, targeted needs such as REACH and RoHS compliance or Conflict Minerals due diligence, but can also establish a foundation necessary to address emerging priorities and evolving customer and market demands more effectively.

BUILDING UPON OUR SUCCESS

Product Compliance and Supply Chain Continuity are not a set of static demands but rather an ever-evolving mix of both emerging regulatory requirements as well as customer and market demands for information. In addition to direct regulatory requirements placed on organizations that ship into or manufacture within specific countries and jurisdictions, many organizations must address customer demands for information and market expectations for transparency – product composition transparency, supply chain transparency, and organizational transparency.

Modern Slavery, for example, is certainly not a new issue, but it is an issue that has grown exponentially in terms of visibility. Legislation has been introduced in several countries that will require organizations to ensure compliance and best management practices. For organizations without existing programs to address similar requirements or organizations with inflexible systems, introduction of programs to address emerging requirements such as Modern Slavery can prove costly and inefficient. In 2019, Benchmark Gensuite introduced a tailored solution to help organizations address and augment internal and supply chain due diligence programs related to Modern Slavery and anti-Human Trafficking efforts. Tetra Tech has been instrumental in helping to shape an organization's implementation of this Benchmark solution, and their efforts to minimize resource inputs and maximize organization and compliance value.



[Benchmark Gensuite] showed us that they will go out of their way to find a solution when we need one, and that has given our team both the confidence to not only continue this partnership, but the enthusiasm to work more closely with their team on more projects.



Andy Gbur
Tetra Tech



We could not be more excited about the opportunity our Tetra Tech partnership offers to our common customers in terms of compliance assurance and organizational value. We have great confidence in the experience, expertise, and the common-sense approach that the Tetra Tech team applies to problem solving. Our integrated service/solution approach is the most effective and economical in the industry. Many organizations are struggling to keep their heads above water, using emails and spreadsheets to manage regulatory compliance and customer requests for information. There is a better way



Donavan Hornsby
Benchmark Gensuite



TETRA TECH

PARTNER PROFILE: TETRA TECH

Tetra Tech is widely trusted as a leading provider of consulting, engineering, and program management services. Since 1966, their team located in over 400 global offices have been innovating new solutions in a wide range of industries, including water, environment, energy, and resource management. Their additional specialty in the automotive, military, and aerospace fields give them a distinct edge for the many businesses they work with.

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