



Business Profile

- ▶ Multinational manufacturing company headquartered in Western Europe
- ▶ Global footprint with operations in 130+ countries – labs, offices, production facilities, warehouses
- ▶ Annual revenue of over € 6.7 billion; publicly traded
- ▶ Recognized market leader

Manufacturing KPIs

Driving EH&S and Sustainability Performance Metrics across a Global Enterprise

How a global company successfully digitized EH&S and Sustainability key performance indicators (KPIs), enhanced operational leadership engagement through visual displays of validated KPIs, and saved 4+ weeks of productivity annually, at the corporate-level alone!

Business Solution

- ▶ Configuration of the Benchmark Gensuite Incident Management application as a proven, flexible platform for incident management & metrics reporting
- ▶ Development of custom application extensions for company-specific, site-level reporting of environmental consumption data
- ▶ Deployment of core capabilities for recording “employee hours worked” across each global location for calculating frequency & severity rates; and robust incident investigation, follow-up and communication
- ▶ Customized Benchmark Gensuite Digital Cockpit application for visual representation of KPIs Measured against established goals

Business Needs

- ▶ Implement EH&S strategy for achieving United Nations’ Sustainable Development Goals (SDGs) to support growth with exemplified focus on people, environment, property and respect of law
- ▶ Apply strategy across all global locations with specific Key Performance Indicators (KPI) that need to be measured
- ▶ Optimized corporate performance metrics for goal setting and improving business sustainability

Specific EHS/IT Needs

- ▶ A solution to enable metrics reporting across all global locations, assessing performance to establish KPI to:
- ▶ Clearly define & communicate metrics and ensure reporting consistency across the company
- ▶ Streamline & standardize metric units to report at site, country, region, business unit and company-wide levels



Results & Benefits

- ▶ Successfully consolidated EH&S metrics at group, business, country & site levels, with abilities to cross compare & report across specific periods
- ▶ Generated time savings of 4+ weeks per year at the corporate-level, eliminating time spent on manual data collection & report preparation
- ▶ Reduced frequency of leadership reporting from a quarterly to monthly basis, providing enhanced leadership engagement

Keys to Success

- ▶ Configure Benchmark Gensuite applications to work with current business processes & establish KPI to measure performance
- ▶ Establish clear program expectations across business for data reporting, communications and to set a review schedule
- ▶ Leverage Benchmark Gensuite's Data Insights application for continuous pulsing of application use and trending data analytics
- ▶ Engage leadership with visual KPI dashboards & Cockpit, with the ability to address specific data records as needed

Solution Highlights



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