



Employee Engagement

Enhancing Employee Engagement for Safety Performance Improvement

Enhanced employee engagement in safety improvement programs delivers over 5,000 safety improvement opportunities submitted in less than 18 months, and identifies key site safety “hotspots” in this Asia-Pacific deployment.

Business Solution

Benchmark Gensuite’s Concern Reporting application enables employees to report SIOs & Near Miss events using desktop & Mobile devices, with the advantage of being copied on all email notifications until the SIO is closed. This company customized Benchmark Gensuite functionality to:

- ▶ Display SIO types & operations/activities suiting prevalent nomenclature
- ▶ Initiate workflow & notification to respective department managers to review & assign responsibility for action
- ▶ Include an anonymous reporting option
- ▶ Create system generated reports automatically emailed to key stakeholders on a weekly & monthly basis

Business Profile

- ▶ Multinational consumer products company, headquartered in Europe with 500 global locations
- ▶ Annual revenue of \$20+ billion and over 80,000 employees worldwide
- ▶ Strong Asia/Pacific manufacturing presence

Business Needs

- ▶ Asia-Pacific operations of the company needed a solution to engage employees & shop floor workers in safety improvement opportunities (SIO)
 - ▶ Transition from a cumbersome paper-based reporting system
 - ▶ Real-time visibility to department managers and leaders on SIO reports/ status
- Initiate immediate action on SIO reports to
- ▶ build confidence & encourage employee engagement

Specific EHS/IT Needs

- ▶ Report SIO by respective departments; assign responsibility to department managers evaluate & assign actions
- ▶ Provide SIO action visibility by copying reporter & manager on all related communications
- ▶ Report SIOs using Mobile technology
- ▶ Generate & send monthly reports to Asia-Pacific leaders on site specific SIO reporting & action status



Results & Benefits

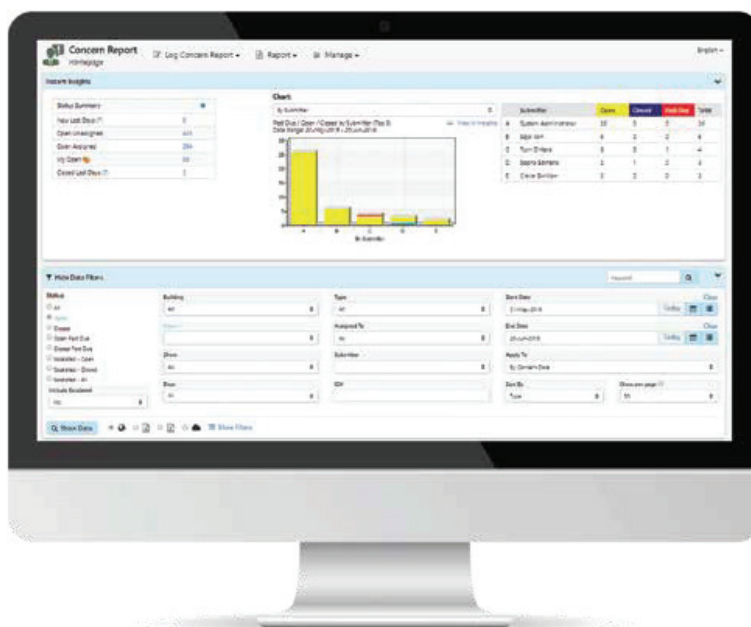
The company successfully accelerated employee engagement in their safety performance improvement initiative with....

- ▶ Over 5,000 safety improvement opportunities logged in the first 18 months
- ▶ Key hotspots identified at each site through trending & analytics
- ▶ Packaging operations identified to be most active with >50% related to equipment safety
- ▶ Operational safety controls improved based on the trends & findings
- ▶ Employee reward program established by leveraging standard system metrics

Keys to Success

- ▶ Configure Benchmark applications to adapt to current business workflow and train employees
- ▶ Keep the employee user interface as simple as possible to engage them and deploy mobile technology
- ▶ Leverage Benchmark's Data Insights application for continuous pulsing of application use and trending & data analytics
- ▶ Communicate, engage, recognize and continuously motivate employees is key to building a culture of safety excellence

Solution Highlights



Download Benchmark Gensuite® Mobile Today!

4.4



Visit www.benchmarkgensuite.com for more information
USA | CANADA | MEXICO | UK | FRANCE | SLOVAKIA | GERMANY | INDIA | CHINA | AUSTRALIA