



Contractor Management

Implementing Behaviour-Based Safety to Identify Workplace Safety Risks

A behavior-based approach to safety drives employee engagement, identifies greatest behavioral safety risks and helps one nationally recognized food retail and distribution company meet 100% of safety observation targets.

Business Solution

Benchmark Gensuite's Safety Observations application enables company employees to observe and track safe and at-risk employee behaviors using custom observation forms.

- ▶ Provides a single platform to house safety observation forms and checklists
- ▶ Ability to customize risk categories and associated behaviors specific to each site
- ▶ Data mines safety observations to identify risks and drive safety improvements
- ▶ Identify top 5 at-risk behaviors
- ▶ Mobile capable to record safety observations on-location and offline

Business Profile

- ▶ U.S.-based food retail and distribution company servicing over 300 locations
- ▶ Annual revenue of 16 billion USD and 70,000 employees
- ▶ Operates over 2+ million square feet of grocery and non-food warehousing

Business Needs

- ▶ Track all employee safety and at-risk behaviors at retail and wholesale locations
- ▶ Analyze Key Performance Indicators (KPIs) for trend analyses and multi-dimensional charting
- ▶ Enhance overall safety culture and drive safety improvements across site programs

Specific EHS/IT Needs

A centralized system to enable behavior-based safety observations across retail and distribution locations to:

- ▶ Record employee observations at respective site, department or equipment-specific levels
- ▶ Maintain real-time visibility to safety observations across multiple locations
- ▶ Leverage Mobile technology to record observations



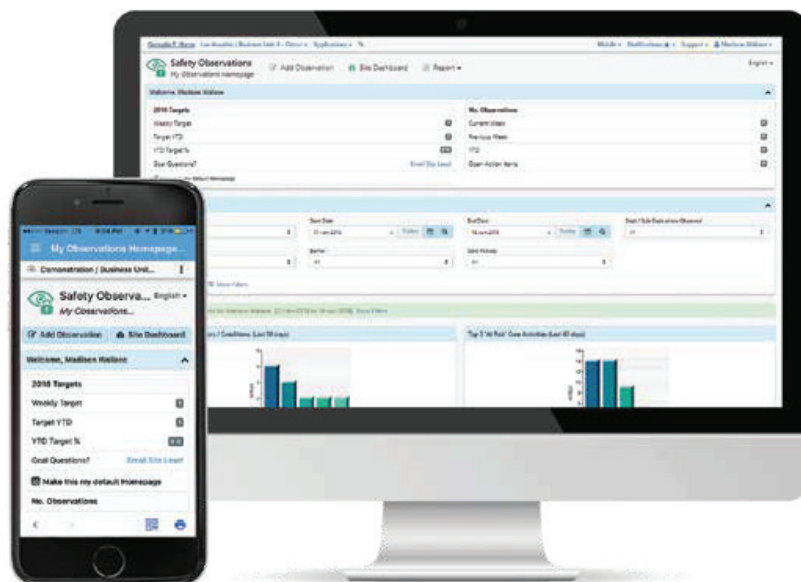
Results & Benefits

- ▶ Recorded 5,500 safety observations in one year using cloud-based observation forms and checklists
- ▶ Met 100% of yearly set safety observation target
- ▶ Significantly improved employee engagement at both retail and warehouse locations

Keys to Success

- ▶ Integrate behavior-based safety into safety management system to achieve key performance indicators (KPIs)
- ▶ Provide Mobile interfaces for observers to quickly record Safety Observations offline and in the field
- ▶ Identify safety risks and program improvement

Solution Highlights



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