



Business Profile

Audit Compliance - Inspection Tool

Streamline EHS Audits & Inspections For Improved Operations, Site Readiness & Employee Engagement

With a strong global presence and warehouses processing a variety of consumer goods, this company needed a versatile environmental, health and safety (EHS) auditing tool with the ability to expand and customize in accordance with their area readiness program.

Benchmark Gensuite Solution

Deployment of the Benchmark Gensuite Inspection Tool to assign, conduct and track EHS inspections using a custom, business-defined checklist. The Inspection tool enabled the following functionalities:

- ▶ Assign inspection frequency and responsibility across multiple departments with the ability to send and receive automatic email reminders
- ▶ Conduct inspections offline and scan barcodes to quickly access area specific inspections, and view images specific to an area to access if a zone is up to EHS standards
- ▶ Identify findings, establish corrective actions and track completed inspections in a centralized location

- ▶ Electronic commerce company
- ▶ 500,000+ employees worldwide
- ▶ Majority of employees based in warehouses

Business Needs

- ▶ Core mission to improve area readiness
- ▶ Enhance line operations and reduce costs
- ▶ Streamline inspection/auditing processes for improved employee engagement and better overall site safety

Specific EHS/IT Needs

- ▶ IT solution with broad program area coverage: Area Readiness, DOT, EHS, Equipment, Food Safety, Hazmat, and Social Responsibility
- ▶ Application with offline access and Mobile capability to conduct, identify, and correct EHS hazards more efficiently



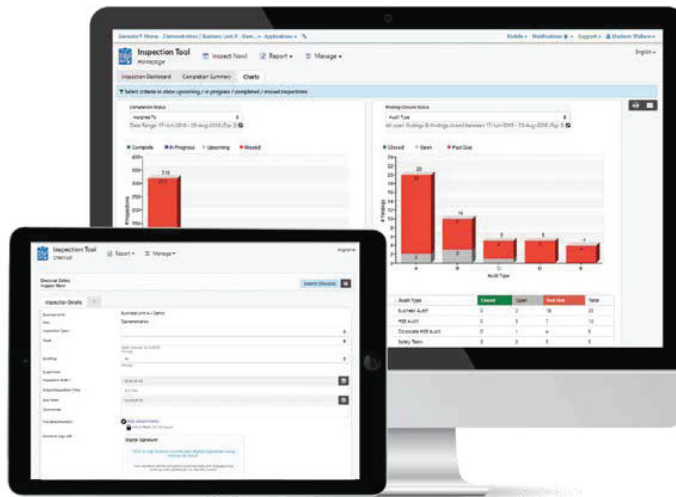
Results & Benefits

- ▶ Deployed to 300+ sites globally in the first year of application launch
- ▶ Enabled over 600,000 inspections in third year of launch (+900% vs. year 1)
- ▶ Enhanced EHS compliance status across all key program areas

Keys to Success

- ▶ Establish program-specific inspection protocols to ensure coverage of key program requirements and safety standards
- ▶ Align digital solution's features to address site-specific needs, including scoring model and response options
- ▶ Include safety inspections in new employee engagement program for enhanced program execution

Solution Highlights



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